SAFETY IN ACTION 2017
BUILDING THE FUTURE | MARCH 16-17

CONFERENCE PROGRAM

DEKRA Insight represents the collective expertise of our member companies, each an institution in safety.
WELCOME TO THE 2017 SAFETY IN ACTION CONFERENCE

We’re glad you’re here.

Whether this is your first time at a Safety in Action conference or you have been coming for many years, this week is about supporting the hard work you and your team do every day to keep each other safe.

This year, we are proud to share with you an agenda of sessions, events, and experiences that will energize and inspire your safety journey. We are even more proud to host you, the people who are working to build the world’s safest companies.

As you learn from your peers, industry leaders, and safety experts this week, please remember that they also learn from you. Reach out to your fellow attendees in sessions and in the hall, share your experience, make sure to give feedback in conference evaluations, and don’t forget to stop by the Information Booth to say “Hi.”

The work we do this week — together — can make a difference in the lives of our coworkers and their families for years to come.

Have a great Conference and a safe week.

-The 2017 Safety in Action Steering Committee
Roger Crawford, Keynote Speaker

Sports Illustrated has acknowledged Roger Crawford as “one of the most accomplished physically challenged athletes in the world.” In recognition of his extraordinary achievements, he was the recipient of the prestigious ITA Achievement Award, presented by the International Tennis Hall of Fame.

After realizing tremendous success on Center Court, as a Division 1 athlete, he took his talents to Center Stage and became a motivational speaker. Roger positively influences audiences worldwide, eloquently sharing the principles he has lived - adaptability, possibility thinking, and eliminating self-imposed obstacles.

Roger has been inducted into the National Speakers Association Hall of Fame in recognition of his professional speaking success. As a member of the Hall of Fame for People with Disabilities, he shares this impressive distinction with fellow honorees such as Christopher Reeves, Helen Keller and Franklin Delano Roosevelt.

Roger is also a bestselling author whose books have been translated into seventeen different languages. His most recent book, Think Again! Discover the Possibilities Hidden in Plain Sight, helps readers embrace change, improve their mindset and achieve breakthrough performance.

New in 2017 -
Shortened, power-packed 60-minute sessions!

Safety Showcase Booth Set-Up Schedule
Riverside Exhibit Hall
Tuesday March 14th - 3 - 6 PM
Wednesday March 15th - 9 AM - 6 PM
Thursday March 16th - 8 AM - 12 PM
(Hall closes at noon for cleaning)

THURSDAY, MARCH 16

6:30 - 8:00 AM
Check-In & Breakfast

8:00 - 9:30 AM
Safety in Action Conference Welcome & Opening
Roger Crawford, Keynote Speaker

10:00 - 11:00 AM
Session 1

11:00 - 11:30 AM
Break

11:30 AM - 12:30 PM
Session 2

12:30 - 1:30 PM
Lunch

1:30 - 2:00 PM
Break

2:00 - 3:00 PM
Session 3

3:00 - 3:30 PM
Break

3:30 - 6:30 PM
Safety Showcase & Reception

FRIDAY, MARCH 17

6:30 - 8:00 AM
Breakfast

8:00 - 9:00 AM
Session 4

9:00 - 9:30 AM
Break

9:30 - 10:30 AM
Session 5

10:30 - 11:00 AM
Break

11:00 AM - 12:00 PM
Session 6

12:00 - 1:00 PM
Safety in Action Conference Closing Session & Lunch
Roger Crawford, Keynote Speaker
Hazard area classification and get an introduction to the concept of common materials, how to analyze risk, and learn from the experts about the properties of fire and explosion prevention. Gain a critical foundation in the science and practice of fire and explosion prevention.

Swati Umbrajkar, DEKRA Insight

Preventing Fire and Explosions: Fundamentals of Process Safety

1-DAY SEMINAR
MARCH 14

Classes marked in blue are for licensed BAPP clients only.

1-DAY PRE-CONFERENCE SEMINAR
MARCH 14

Dynamic and engaging small-group learning.
- Critical focus areas for breakthrough improvements.
- Interactive learning with seasoned DEKRA Insight safety pros.
- Actionable tools & skills that you can apply today.

Gain a critical foundation in the science and practice of fire and explosion prevention.

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1-DAY SEMINAR
MARCH 14
Organizations today expect more than ever from their behavior-based safety systems and teams. Learn how to create systems that make a difference now and in the years to come.

The best safety results are driven by people. Discover how organizations are building the next generation of great safety leaders at every level.

Learn the essentials from the experts in process safety – and discover how to strengthen technical fluency within the context of people and systems.

Tackle this critical area of safety with the latest research and methods for reducing high-potential exposures.

Get your team fired up with topics and speakers who will inspire, challenge, and motivate you to see – and do – safety differently.

The live workplace is always changing and when rules aren’t enough, these sessions help employees detect and respond to real-time changes in risk.

Technology is changing how organizations monitor and measure safety. Build your fluency in data analysis principles and applications and sort the insight from the noise.

Injury-free cultures are made, not born. Learn the strategies great organizations are using to change culture and create sustained safety.

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Great teams create great results. Learn from seasoned teams and leaders how to overcome common challenges and build engagement for the long haul.

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**60-Min Breakout Sessions**

Learning & engagement around the issues that matter

| Session 1 | 10:00-11:00am Thursday |
| Session 2 | 11:30am-12:30pm Thursday |
| Session 3 | 2:00-3:00pm Thursday |
| Session 4 | 8:00-9:00am Friday |
| Session 5 | 9:30-10:30am Friday |
| Session 6 | 11:00am-12:00pm Friday |

**Blockbuster Sessions**

Get your team fired up with topics and speakers who will inspire, challenge, and motivate you to see – and do – safety differently.
Developing an Observation Strategy

ATLANTA
Gary Langham, DEKRA Insight
A high-impact BAPP implementation will identify the various risk levels associated with the workplace and use observations and feedback to counter these risks. This session covers the steps to developing an effective observation strategy. With a demonstration of the observation process planning tool, attendees learn how to determine their optimum training, coaching, and observing strategy.

Hazard Recognition = 20/20 Vision

PICASSO
Jack Balsamo, DEKRA Insight
One of the objectives of BAPP technology is to increase the employee’s ability to recognize exposure. It is easy to see an exposure when an injury is “about to happen,” but it is more difficult to see exposure when imminent danger does not exist or someone is lowering the level of exposure by performing behaviors safely. In this session, attendees learn techniques for how to identify exposure on a more consistent basis and provide positive and guidance feedback.

Integrating a BBS Observation Strategy into Your HSE Plan for Maintenance Turnarounds and Outages

MICHIGAN 2
Mike Harrison, Jason Oudit, Elijah Kiger, Shell Chemical
Companies spend months or years planning for maintenance turnarounds and outages to ensure excellence—on time, under budget, quality craftsmanship, and with zero process safety incidents. Why don’t companies put the same planning effort into a personal safety plan? Using lessons learned at a petro-chemical site, this session will outline the steps to take in defining the problem, developing a strategic process to measure during all phases of the TA, analyzing past data, implementing continuous improvement, and sustaining the desired outcomes for future TAs.

How to Build and Retain Credibility

WRIGLEY
David Stricoff, DEKRA Insight
As a manager and leader, how credible are you? How much do your employees trust you, your decisions, and what you advocate? Evidence suggests that credibility, defined as the level to which employees find you trustworthy, is a management essential that directly impacts team performance and goal realization. This session describes the fundamentals of credibility as a leadership practice and outlines steps to build and retain it.

Leadership from a Safety Manager’s Perspective

PLAZA BALLROOM A
Carey Bennett, DEKRA Insight
Being the “safety manager” for any organization comes with some tough responsibilities and tasks to manage. Balancing the duties of maintaining and improving safety culture in the workplace, building a trusting relationship with frontline workers and communicating concerns and values to upper management can be a heavy undertaking. In this session, Carey Bennett, former safety director for one of the top grain and barge facilities in the U.S., will discuss the key components to positively building and maintaining a healthy safety program in your organization from a safety manager’s position.

Safety and Lean: Connecting Safety and Operational Improvement

SKYWAY 240
Jennifer McKeowley, DEKRA Insight
Safety improvement and operational improvement are sometimes viewed as similar but separate areas of focus. There is often an perceived trade-off between working on lean rather than safety. This session reviews principles of lean manufacturing and how they connect safety, demonstrating that improvement in work design in reducing waste can also help identify and reduce exposure.

Managing Exposures & Risks

SOLDIER FIELD
Rick Salazar, Estoline Defense Technologies
One way to improve observations is to sequence behaviors exhibited while the employee is being observed. This allows the observer tremendous opportunity for feedback that permits the person being observed to see their chain of behaviors and where the weakest link may be. This type of observation helps focus the observer much more on what the person is doing, and how they interact in their workplace. This course is primarily for advanced observers, and is a great way to grow and challenge established observers to get better.

Behavior Chain Observations

NEW

Building Leadership & Talent

New Orleans
David Musgrave, DEKRA Insight
For many, the question of whether and how to apply discipline for safety violations can be confusing. If done poorly, discipline can impact exposures, incident reporting, perceptions of fairness, and morale. In this session, we will present common discipline myths and helpful best practices to facilitate fair treatment and improved safety for all. Shape your workplace with an informed discipline process that incorporates a behavioral perspective to get safer results now.

Discipline and Safety: 6 Best Practices to Guide You and Common Myths Busted

NEW ORLEANS
Dale DePaul, DEKRA Insight
SOLDIER FIELD
Rick Salazar, Estoline Defense Technologies


WATER TOWER
Chris Carston, DEKRA
Set for release in early 2017, ISO 45001 will be the globally recognized occupational health and safety standard. This presentation will focus on understanding the intent of this new OHS standard.

Behavioral Safety and Hazard Recognition

MICHIGAN 1B
Don Owens, Owens-Corning
Show how hazard recognition can be intertwined with BBS to ensure observers have the skills to locate at-risk conditions. How to use these skills to eliminate risk during situation centered and behavior observations. Attendees will be able to understand “unacceptable risk”. 2) Teach observers the importance of a situation centered observation. 3) How to approach upset conditions and the importance of observing them.

Bring Us Your Toughest BAPP® Questions: An Open Discussion With Larry & Stan

SKYWAY 273
Stan Owens & Larry Russell, DEKRA Insight
SIA conference attendees come with a strong desire to get answers to their BAPP® questions. In this session, two of SIA’s most experienced BAPP consultants will field your toughest questions with practical answers. With over 40 years of BAPP implementation experience between the two consultants attendees can expect to hear straightforward answers that are known to assist with practical answers. With over 40 years of BAPP implementation experience, BAPP consultants will field your toughest questions.

The Barrier Removal Function – Use It or Lose Your Process

MICHIGAN 1A
Brian Hood, DEKRA Insight
Observations are the cornerstone of the BAPP system. Using the data though action planning and bringing an effective behavioral barrier removal function into it allows your process to grow higher and wider. This session is designed to identify the role of the barrier removal function and energize activities to solve behavioral safety and process related problems outside the steering committee’s capability.

Building Leadership & Talent

NEW

Behavior-Based Safety and Hazard Recognition

MICHIGAN 1B
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SESSION 1

PROCESS SAFETY EXCELLENCE

Effective Use of Personal Bias to Prevent Process Safety Incidents

SKYWAY 265
Swathi Umbrakar, DEKRA Insight

Leaders, safety professionals, production and maintenance employees are asked to make decisions daily that affect the operations of the business. Therefore it is important that they understand how inherent biases can impact their decision making process and thus process safety outcomes. These biases can cause people to underestimate the risks or overestimate the capabilities of the systems to control the exposure to hazards. We’ll discuss these biases, how they impact decisions and operations and how to overcome the biases through the application of practical recommendations.

SAFETY STRATEGY & CHANGE

Igniting and Fanning the Flame of Passion in Volunteers: Keeping BAPP SC Members and Observers Committed

SKYWAY 269
Kelly Flynn, DEKRA Insight

Steering committee members and observers serve as volunteers. We volunteer to contribute to causes for which we are passionate. The techniques often used to supervise and manage employees do not always support the passion. Some management techniques can even kill the passion. Attend this session to learn how to fan the flames of passion within volunteers, and techniques to avoid.

SAFETY TECHNOLOGY & DATA

DNA: An Important Factor in Reducing Exposure in the Workplace

GOLD COAST
Esteban Tristan, Select International

What if you could predict who was more likely to engage in at-risk work behaviors and, therefore, possibly prevent them? Would you be interested? We all have unique “Safety DNA” - psychological traits that influence our personal safety in individual ways. Safety DNA can be measured using validated assessments to predict personal “blind spots.” Find out how this technology is being used to develop safer behaviors, improve safety culture, promote safety leadership, and hire safer employees.

SESSION 2

BEHAVIOR-BASED SAFETY

Coaching and Calibrating Observers with LIVE Field Practice

MICHIGAN 1C
Chad Hunter, DEKRA Insight

During the session, participants will review standard and advanced observations steps, discuss calibration and coaching, and then go in the field with other participants to perform observations and coaching during the SIA Conference. Participants will be able to see how others perform their observations, reduce exposure, and provide each other success and guidance feedback to help improve observation quality through coaching. This session is designed to be a follow up to the Advanced Observation and Feedback session.

Observation Strategies for Utility Crews and Single Workers

MICHIGAN 2
Sylvester Mayo, DEKRA Insight

The BST centerline model for conducting observations and feedback can be adapted for utility crews or single workers. Utility companies often have challenges completing quality observations because having an observer available is just not practical. This session presumes techniques to complete quality observations with limited resources while maintaining core BAPP technology principles.

Why Should I Be the Next Facilitator?

PICASSO
Jack Balsamo, DEKRA Insight

Strong process facilitation also means setting the stage for the next leader. Although teams are encouraged to develop a system for effective turnover, most do not do so; these teams are then stumped when turnover occurs. This session discusses how future process leaders can set the stage for personal and process success. Attendees should include steering team members, observers, and facilitators who have a strong desire to grow into the facilitator role.

Terry’s Treasure Chest

PLAZA BALLROOM B
Terry Hughes, Saf-T-Treasures

Everyone has a personal “treasure chest” or reasons to stay safe at work or at play. Yet, we often lose sight of these when we make safety-related decisions based on luck or “what we don’t know.” This engaging session uses humor, wisdom, and personal anecdotes, including a family tragedy, to help participants learn to recognize their own motivations with respect to safety and refine their thinking and actions to protect themselves and others.

Aplicación de Disciplina en Seguridad - ¿Cómo lo Hace su Organización?

HAYMARKET
Guillermo Diaz, DEKRA Insight

When usted ha aplicado disciplina por infracciones de seguridad ¿qué esperaba lograr? (Obtuvob los resultados deseados?) ¿Cuál fue el impacto en la organización (por ejemplo, cómo se sintió la gente)? Si se pregunta cómo su sitio puede usar la herramienta de la disciplina en forma más efectiva, ésta es la sesión para usted.
Can I Learn Transformational Leadership from the Military?  
MICHIGAN 1A  
Brian Hood, DEKRA Insight  
Military leadership may seem like the ultimate top-down management style – is it really? What can we learn about how to engage and motivate the people we lead? This session focuses on identifying transformational leadership elements and discussing how military leaders have applied them in history. We put heavy emphasis on the leadership training that comes from the United States Military Academy at West Point.

Common Barriers in Organizational Transformational Efforts  
SOLDIER FIELD  
Karl Bossung, DEKRA Insight  
In John Kotter’s groundbreaking book, Leading Change, he outlines several reasons organizational change efforts fail. In this session, we will introduce those barriers and discuss challenges participants face in making changes. The group will work on a few of these challenges and brainstorm how to overcome or reduce these obstacles.

Defining Behavior: Your Key to Unlocking Outstanding Performance Every Day  
HONG KONG  
Kathy Culig, DEKRA Insight  
Basic to an understanding of leadership and success is the knowledge of why people behave as they do, and how they can be encouraged to adopt the desired behaviors that will positively impact company performance. Fundamental to a leader’s success is the ability to identify and define high-impact behaviors linked to achieving outstanding performance and results. In this session, attendees will sharpen their skills in identifying and defining high-impact behaviors targeted to achieving outstanding performance.

Managing Exposures & Risks  
NEW  
Fatigue: A Dangerous Villain  
WATER TOWER  
Susan Murphy, DEKRA Insight  
Have your eyes ever been open, but no one was home? It’s no myth; we now know from the field of neuroscience that fatigue dangerously impacts workplace and worker safety. In this session, we will uncover the mental and physical dangers of acute and/or chronic fatigue, including micro-sleeps and change blindness. We will then examine sleep architecture. With an understanding of these stages of sleep, we will identify barriers to “delta-wave” sleep. Lastly, we will learn strategies to mitigate fatigue in order to improve our overall health as well as our performance reliability at work.

Kids Safety Squad the Path to a Zero Injury Workplace  
SKYWAY 272  
Tony Jaska, Midwest Safety Consulting  
Share the safety evolution of traditional safety efforts up through behavioral processes. Show improvements of the last 30 years in workplace incident rates. Discussion on why the improvement will always take more effort for smaller measures of progress as we move forward in our safety endeavors. We will discuss the expansion of the Safety Pyramid not in scope but in time, “Why does safety education start at age 18.”

Defining Behavior: Your Key to Unlocking Outstanding Performance Every Day  
SKYWAY 269  
Kelly Flynn, DEKRA Insight  
Feedback is information about performance in relation to a goal. Guidance feedback is information about performance when the performance falls short of a goal. That’s a problem. ABC Analysis is a problem-solving tool. A perfect combination! Learn how to use these two behavioral skills together to remove barriers to successful performance.

Soft Tissue Injury Prevention Risk Management for Supervision and Safety Leaders  
MICHIAGAN 1B  
Rich Biello & Dan Schissler, Safety In Motion  
Do your observers, supervisors and safety leaders know what the leading cause for common musculoskeletal injuries are? 60-70% of work related injuries are classified as strains and sprains or musculoskeletal injuries. Common soft tissue injuries like back spasms, spinal disc herniation, tendinosis, and nerve entrapments are preventable. The key is identifying the risk factors that lead to these injuries and applying practical change. This session will introduce the importance of a developing a comprehensive continuous improvement process and integrating it into your observer training and feedback process to help drive the reduction of soft tissue injuries.

SKYWAY 260  
Bruce Redmon, High Tech Sports Therapy Associates Inc.  
The Bureau of Labor Statistics reported that of all 379,340 strains, sprains and tears that occurred on the job in 2009, 51.44% were to the back, with an annual cost of $100 billion. This seminar will provide in depth knowledge of the back including, medical school anatomy, physiology, biomechanics, common problems, at risk work practices, therapeutic exercises and replacement Preferred Work Methods. The most common comment following the training is that they now understand why twisting and lifting is so damaging, and why pain from lifting incorrectly is often delayed.

Safety Technology & Data  
NEW  
Beautiful Information: Best Practices for Visualizing Data  
SKYWAY 265  
Jennifer Lyn, DEKRA Insight  
“A picture is worth a thousand words.” A good data picture makes patterns and information that might otherwise have been concealed easy to see. Data can be made visual in many different ways, from simple bar and line charts to more complex control charts, scatterplots, boxplots and thematic maps. This session will discuss principles and best practices for presenting data and share examples and resources for individuals interested in making their data speak for itself.

Incident Reporting: Utilizing Technology to Track, Trend and Eliminate Incidents  
GOLD COAST  
Amanda Erickson, DEKRA Insight  
This session will explore the ways you can apply the right metrics to the next level, the creative level. This session will examine how you can use the Insight Via™ Safety Management System, Incident Reporting Application, to establish a consistent approach to manage, record, track and respond to incidents. It will cover benefits and features, such as identifying root causes, assigning corrective actions and tracking investigations to completion. It will also review the mobile application for generating an incident report directly from a mobile device.

Visual Management of Monthly BBS Data  
SKYWAY 273  
Scott Aidi & Christine Goeckner, Shell Chemical & Constellation Brands  
With so many ways of reporting performance and displaying data, how do you know you’re relyng your message effectively? This session explores the ways you can apply the right metrics to each organizational level and ensure that everyone is getting the information they need. We focus on simplicity, transparency, fairness, relevancy, and consistency to take monthly BBS metrics to the next level, the creative level.

Team Effectiveness & Engagement  
NEW  
Influencing Without Authority: Using Psychology to Impact Safety Commitments  
NEW ORLEANS  
David Musgrave, DEKRA Insight  
Making your mark on those around you requires strong influence skills. This session presents some of psychology’s most effective tools of influence and discusses how you can use them to build stronger safety commitments in superiors and shape engaged teams that exhibit more “walk” to match the “talk.”

NEW  
Teamwork Not Burnout  
COMIKESY  
Larry Sylvester II, BNSF  
BAPP™ teams have a full plate. Success requires support from site leadership and strong project management from the team facilitator. In this session, a facilitator shares tools they use to share responsibilities, provide direction, support and accountability of the team members. Review critical success factors and challenges of this approach and participate in a discussion about ways to build skills and ownership of the full steering team.

There’s No Such Thing as Common Sense  
ACAPUCO  
Lisa Morley, DEKRA Insight  
Improving people’s capabilities around safety requires more than believing they will know the right thing to do—it takes follow through and practice. This session presents effective practices supervisors and managers can use to fully equip employees with the right knowledge to work safely all the time.

NEW  
Training at the Point of Danger – Safety Awareness at the Workplace  
PLAZA BALLROOM A  
Wolfgang Reichelt, Dekra Media  
In this session, we’ll discuss the role that training plays in improving safety and look at examples for safety awareness campaigns supported by new technologies such as beacons.

Using ABC Analysis to Improve Collaboration  
SKYWAY 261  
Claudia Lima, DEKRA Insight  
Often people who participate in BBS’s Foundations workshop are intrigued by ABC Analysis but cannot benefit from finding creative ways to purposefully use it. This session provides a refresher of what the Leadership Diagnostic Instrument looks for in “Collaboration,” an overview of ABC Analysis, and the practical application of the tool to audience situations.
20 Years of BAPP - Mistakes You Don't Have to Make
Skyway 273
Paul Angelo, DEKRA Insight
This session is an open discussion on the pitfalls of launching and sustaining BAPP technology from the perspective of a long-standing practitioner. Lessons include defining roles, misunderstanding of resources, and losing sight of the goal.

The Facilitator as Project Implementation Manager: How to Make a Difference in Your BAPP Implementation
Michigan 1C
Chad Hunter, DEKRA Insight
This session aimed at facilitators focuses on the critical aspects of successfully managing the implementation of their BAPP initiative from a project management perspective. Whether your process is beginning an implementation, or several years old, attendees are guided through key phases of a typical project.

Growing Your Facilitator into the Staff Member They Need to Be
Michigan 1A
Brian Hood, DEKRA Insight
The BAPP steering committee is staff to the site leaders to drive the behavior-based safety process. To optimize their efforts, they must function effectively and speak the same language as management although many have never been managers. The focus of this session is on the relationship between the management sponsor and facilitator and what managers must function to accomplish that goal. Trained observers would be removed as champions for change.

Influencing SC Members to Live Up to Their Responsibilities
Atlanta
Gary Langham, DEKRA Insight
Do your steering committee members miss too many meetings? Or promise to do something and then fail to deliver? If your committee members are falling short on their obligations, this session offers you strategies to help improve accountability, responsibility, and performance.

Using Observer Meetings to Connect Observers to Your Process
Columbian
Jacque Cooney, DEKRA Insight
Observers are critical to an effective process, but sometimes they may feel as if their observations don’t matter. Observer meetings are a tool that helps build observer engagement in your process and encourages them to be ambassadors throughout your site. This session provides a deeper understanding of the ingredients to successful meetings that both provide natural opportunities for information exchange as well as position observers as champions for change.

Brian’s Story
Plaza Ballroom B
Jeff Bell, Jeff Bell Safety Presentations
Metaphors are more powerful when they are anchored in the depths of the human heart. This true story of an accident that took the life of Brian Bell, a college student with less than a week left on his junior/senior summer job, will open your eyes to what workplace safety is ultimately about. This was a behavioral accident and could have been prevented by a safety observation. Drawing comparisons between the workplace and a war zone, Jeff Bell emphasizes, with a father’s intensity, the value of behavior-based safety.

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Process Safety Management: What is It and Why Do We Need It?
Wrigley
Robert Guiter, DEKRA Insight
This is the abbreviated version of the one-day PDS. This session summarizes the following topics: There is the belief that only large companies that have large quantities of hazardous chemicals should establish a sound process safety management strategy. This myth is discussed in the session. The need to differentiate a strategy for process safety to occupational safety is also discussed. The elements of a sound process safety management system are introduced.

Asesorando el “Cambio” Hacia la Excelencia en Seguridad
Haymarket
Guillermo Diaz, DEKRA Insight
Todos los cambios organizacionales requieren de una metodología estructurada que debe tener una competente administración y un fuerte liderazgo. Esto es particularmente importante en el contexto de la seguridad. La presentación explorará la ejecución y administración del cambio y examinará un modelo de guía para lograr exitosamente esta transformación. El modelo cuenta con cuatro fases en que se logren las actividades y resultados de la ejecución del cambio.

Rewards and Recognition: What Has Worked and What Has Not
Soldier Field
Karl Bossung, DEKRA Insight
This session discusses the respective definitions of rewards and recognition and provides implementation best practices. Participants review case studies of effective and ineffective implementation of rewards and recognition programs. Prediction exercises and alternative approach development provide practical guidelines for implementation in your own organization.

Combustible Dust Safety through Compliance with the Requirements of NFPA 652
Skyway 261
Ahmad Ebdadat, DEKRA Insight
Managing combustible dust to prevent an explosion is not only about carrying out a dust hazard assessment. For the assessment to be valuable, data from testing the materials, process safety management and employee competence are needed to achieve sustainable compliance. This strategy is guided by the standard to the prevention of fires and explosions from dust, NFPA 652.

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SESSION 3

Rincon Software: Reports and Graphs
SKYWAY 269
Mike Dzinski, DEKRA Insight
For intermediate and advanced users of Rincon software, this session focuses on how to unleash Rincon’s built-in reporting features and offers a look at how to access and apply Rincon’s more advanced reporting options using Microsoft Excel to extend functionality for finding meaning in your observation capture data.

Using Analytics to Minimize Bias and Luck: Cross Your Data, Not Your Fingers
SKYWAY 265
Jennifer Lyon, DEKRA Insight
Humans are wired to seek patterns. Unfortunately, these “patterns” are laden with our judgements, experiences, biases, and expectations such that we struggle to differentiate between real patterns and random events. This session will share real-world examples of problem investigation using cross-sectional data. We will discuss connections between safety data and other organizational data that could be captured to identify the characteristics associated with incidents. The objective is to share ideas and concepts that will help your organization gather better information to identify meaningful trends, minimize bias, and make real improvements in safety.

How to Make Your Feedback More Meaningful and Memorable
WATER TOWER
Susan Murphy, DEKRA Insight
This session poses the questions: What if your feedback could influence both behavior and attitude? and, How can you be sure your feedback is memorable, that it sticks? This session covers the physiological changes that occur in the brain when effective feedback is used and the power of appropriately-worded feedback to strengthen our “antecedent beliefs” and to connect to key types of memory. We discuss new ways of giving feedback and how to get beyond focusing on a specific behavior to internalizing safety as a belief.

How to Win Over CAVE People
HONG KONG
Kathy Culig, DEKRA Insight
Every workplace has a group of workers who seems to deflate the drive of those around them. They’re known as CAVE people, (Consistently Against Virtually Everything) and their presence can be toxic to your organization. In this 60 minute session, we will help you identify what — and who — is holding you back from achieving your safety goals. Participants will also learn strategies and techniques to improve their ability to engage and win over even the most resistant and disengaged employees.

Sustainable Results Fostered by Communicating On Purpose
NEW ORLEANS
David Musgrave, DEKRA Insight
It’s no secret that results achieved at work vary from leader to leader within the same business, even when technical knowledge of the work is identical. A large portion of this variance in realized results links to the effectiveness of a leader’s communication to the team. This session will focus on how the human brain responds to different types of leader messaging and modeling and how we as leaders can secure strong and sustainable business results by embracing communication aligned with applied neuroscience best practices.

TEAM EFFECTIVENESS & ENGAGEMENT

Communication: Creating a Strategy that Works
PLAZA BALLROOM A
Rebecca Nigro, DEKRA Insight
By far, the top question we get about safety communication is: Why don’t people pay attention? Despite significant effort, many teams have a full plate: managing observation data, removing barriers, engaging peers and managers to sustain site leadership and strong project management from the team. But for the team to reach that level it needs the transformational leadership of an effective management sponsor. This session introduces the tools necessary to measure BAPP performance and covers the concepts for forming a partnership with your facilitator to get the results you desire.

Your Brain and Your Performance: Key Lessons on Human-Centered Hazards
PLAZA BALLROOM B
Susan Klein, Round The Clock Resources
What is it about the human brain that can lead to inconsistencies in task performance? The latest research from brain scientists explains why we are all at risk for performance inconsistencies. This session presents a summary of that research and outlines what we can do to mitigate human performance inconsistencies and the associated injury and accident exposures they can cause.

BUILDING LEADERSHIP & TALENT

Action Learning: Using Practical Scenarios to Improve Your Safety Leadership
SKYWALK 272
Jim Spigener, DEKRA Insight
Most senior leaders are dedicated to improving the safety culture of their organizations but are often challenged with knowing where to start. Using a case example, this session will explore how to align safety values with business decisions through a facilitated scenario approach.

Aligning Safety Talent with Safety Strategy
WATER TOWER
Steven Latroun & Jennifer McKalsey, DEKRA Insight
Achieving world-class performance requires new competencies and skills for safety professionals and leaders. The challenge is how organizations gain strategic attention to assess and develop safety talent. Even fewer organizations focus on safety leadership as critically as other leadership competencies for their senior executives. This session takes a practical look at the shifting talent landscape, why leaders need to begin taking steps now to address it, and outlines the critical steps essential to building a safety talent rich organization.
Helping Superintendents Become Effective Safety Coaches

NEW ORLEANS
Michael Hajaistron, DEKRA Insight
Across the leadership spectrum people share a common goal—
zero injuries. But mining organizations often see a breakdown in
safety focus when well-intentioned but busy leaders get caught up in
the "frozen middle." This session presents a simple, concrete
process for developing and leveraging the skills and activities
superintendents need to be effective safety coaches.

How Not to Shoot Yourself in the Foot (What Safety
Leaders Do to Hurt Their Credibility)

MICHIGAN 2
Josh Moziesowski, DEKRA Insight
Implementations frequently struggle because process leaders have
intentionally or unintentionally acted in ways that create problems
for themselves. This session includes small-group activities
exploring a variety of actions that are more hurtful than helpful, and
offers discussion on how to prevent the hurt and "fix" the damage.

How to Make Job Safety Briefings Interactive

MICHIGAN 3
Byron Faust, DEKRA Insight
Leaders often default to the "safety sermon" in their job safety
briefings. We will explore a simple five-step process for making
your job safety briefings more interactive and engaging. This
approach increases the retention of key points and optimizes
the likelihood of behavioral change that minimizes exposure to risk.

The Moments of Truth: Five Critical Safety Activities
Every Supervisor Must Do Well

MICHIGAN 1B
Craig Hathaway, DEKRA Insight
In this era of "do more with less," choices often have to be made
about what gets done and what doesn’t. How can we be sure the
right choices are still being made around safety when getting it
all done isn’t feasible? BST’s work in the field with safety leaders
around the world shows there are five critical activities every
supervisor must do to drive a positive safety culture. These
activities are woven into the fabric of every company’s safety
management system, but not always done effectively. Attendees in
this session will learn the five key activities, why they are important,
and how supervisors can build fluency in each one of them.

MANAGING EXPOSURES & RISKS

ABC Analysis Made Easy

SOLDIER FIELD
David Stricoff, DEKRA Insight
For some, ABC analysis does not seem as simple as 1-2-3, but
rather intimidating from start to finish. This session demystifies
the fundamental concepts, process steps, and language behind
this powerful tool for understanding the motivation of individuals to
behave the way that they do.

The Aging Workforce: An Overlooked Exposure?

PLAZA BALLROOM A
Mike Mangani, DEKRA Insight
Within the next 5-7 years, we will have more individuals over the
age of 65 in our communities than between the ages of 18-64 in our
workplaces. Many of these senior individuals will still be working
because they need to, not because they want to. We also know that as
we age, we lose some of vigor, strength and quick reflexes. This
session will discuss how working with various generations can be
challenging when it comes to differences in values, communication,
and technological preferences. We’ll also cover the differences in
working with people’s ‘physical’ abilities. Questions addressed will
be: How is an aging workforce creating new exposures for your
workplace? How is it addressed in teams, crews, or gangs? What
best practices help to mitigate this exposure?

What Is the BAPP System? (For Non-BAPP Users)

COLUMBIAN
Jacque Cooney, DEKRA Insight
In this 60 minute session, you’ll find out what the BAPP system is,
review the process step-by-step, discuss what it can do for your
organization, and review 30 plus years of data behind the science of
it. Everyone is invited to attend this session.

SAFETY STRATEGY & CHANGE

Using Resistance to Change as an Asset

SKYWAY 249
Kelly Flynn, DEKRA Insight
Resistance is a natural response to change and does not have to be
a barrier. This session shows you how to leverage that resistance
for good in creating a firm foundation for successful change.

SAFETY TECHNOLOGY & DATA

Rincon Cloud Reporting Features

WRIGLEY
James Heintzmann & Kelli Gatts, DEKRA Insight
This session covers the functions and options available for using
Rincon Cloud reports to support your safety process. Attendees
will be introduced to the reports they need to understand key metrics
in their processes as well as drill down to better understand the
exposure in their workplace environment.

SERIOUS INJURIES & FATALITIES

Desafiando el Paradigma de la Investigación de Accidentes

HAYMARKET
Guanlo Izurdez, DEKRA Insight
Conforme la prevención de seguridad ha evolucionado, varios
paradigmas han emergido acerca de la investigación de incidentes, tal
como “todos los incidentes deben ser investigados”, “cada incidente
debe ser investigado individualmente”, y “todos los incidentes deben
llegar a la causa raíz y usar la misma metodología de investigación”. Con
los hallazgos de nuevas investigaciones relacionadas a los
factores causales de lesiones graves y fatalicidades, es tiempo de tomar
una mirada seria al proceso de reporte e investigación de accidentes.
En este taller, hablaremos de las limitaciones de los paradigmas
actuales y la necesidad de cambiar nuestro pensamiento acerca de la
investigación de incidentes.

Distracted Driving and the Cell Phone Myth

SKYWAY 273
Paul Angelo, DEKRA Insight
Driver distractions now rank with alcohol and speeding as leading
factors in fatal and serious injury crashes. The most common rule
is the acceptance of using hands-free devices, but is hands-free
cell phone use safer than handheld cell phone use while driving?
This session draws from the field of neuroscience to understand
the distracted brain to provide you with information to ensure
meaningful policies are established to effectively ensure employees
are never distracted while driving.

TEAM EFFECTIVENESS & ENGAGEMENT

Building and Maintaining Successful Teams

MICHIGAN 1A
Bill Bozzo, DEKRA Insight
What are the characteristics that foster team success and mission
accomplishment? This session takes an insightful look at those
key factors and shows you how to build a team environment
characterized by individual respect, efficiency, excellent
communication, and, ultimately, results.

Is Your Training Meaningful and Memorable? Tips,
Tricks, and Traps

SKYWAY 245
Larry Russell, DEKRA Insight
Training is an ongoing process, not an event. Discover how to
leverage the impact of your process training sessions—and avoid the
traps—with a seasoned BST consultant as your guide. This dynamic
session explores how you to the laws and stages of learning, how to use
sample photos with a message, and how to use powerful one-line
memory hooks to drive home your point.

The Shadow Knows: Creating Flexibility in Your Style

SKYWAY 245
Jennifer Lyon, DEKRA Insight
We often face situations where we have to act in ways that are
counter to our typical tendencies or personality. This is your
"shadow" side—the opposite of what you would normally do. In this
session, we discuss style and personality differences, and how to
develop the flexibility to go beyond your natural preferences.

NEW

Defining EHS Excellence: Best Practices from Campbell
Award Winners

COMISKY
Joy Inspire & Katherine Smith, Campbell Institute
Learn how fourteen Campbell Award-winning organizations have
achieved success in protecting their workers, eliminating health
hazards, improving the environment, and conserving energy, all
while improving business performance and increasing profitability.

Desafiando el Paradigma de la Investigación de Accidentes

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while improving business performance and increasing profitability.
BEHAVIOR-BASED SAFETY

Making Safe Decisions® for Teams (Roundtable Discussion)
SAN FRANCISCO
Don Groover, DEKRA Insight

Come and get an early overview of the new Making Safe Decisions® for Teams approach. This session will discuss our approach and gain your reaction and input.

No Name, No Blame: The Real Story
SKYWAY 273
Paul Angelo, DEKRA Insight

The “No Name – No Blame” ground rule for BAPP data is well established. This rule was established to create an environment where workers could discuss barriers to safe behavior without fear of retaliation. The best processes have steering committees that actively share data on barriers to safe behavior, and leaders who know how to use the data to remove barriers without being punitive toward the individual who raised the issue. This session discusses lessons learned from dealing with the “no name–no blame” aspect of BAPP technology with the intention that participants leave the session with sound advice on how to handle this issue.

Observer Coaching Strategy
WRIGLEY
Rob Hoyle, DEKRA Insight

Everyone involved in behavior-based safety acknowledges that the systematic coaching of observers is essential. Still, we find this task difficult. Attend this session to gain an understanding of the three types of coaching, to determine criteria for selecting coaches and coaching frequency, to discuss the benefits of coaching the steering committee as observers, to review Rincon reports for crediting coaching, and to explore overall strategies with coaching examples.

Resistance is Natural: Understanding and Addressing Resistance to Change
MICHIGAN 3
Byron Faust, DEKRA Insight

This session examines resistance as a natural reaction to change. Attendees diagnose the specific resistance they are experiencing and learn strategies that can be used to move beyond resistance.

BUILDING LEADERSHIP & TALENT

Coaching Skills for Supervisors
ATLANTA
Rebecca Timmins, DEKRA Insight

Learn how to build effective coaching relationships to improve skills for safety excellence. Identify pitfalls to coaching, and learn what works in giving feedback, getting agreement, and setting goals. This session is ideal for supervisors and anyone who directs the work performance of others.

El Poder de la Influencia en Liderazgo
SKYWAY 272
Luis Sanchez, DEKRA Insight

Esta sesión explora los pre-requisitos para lograr la capacidad de influencia. Discutiremos cómo los líderes de áreas administrativas o aquéllos que no tienen subordinados directos pueden influir en la seguridad en toda la organización. Exploraremos cómo estos líderes pueden influir verticalmente en sus propias organizaciones (por ejemplo, con empleados en el departamento de finanzas) y horizontalmente en la organización en general. Esta sesión participativa provee la oportunidad de descubrir y usar en sus vidas cotidianas comportamientos para influir en forma positiva la seguridad y el desempeño.

Leading from Within - Awakening Personal Commitment to Safety
SKYWAY 261
Jim Spigener, DEKRA Insight

Do you know what you really value when it comes to safety? In order to create true organizational transformation - the kind that leads to zero harm - leaders must engage the hearts and minds of others. This kind of motivation requires a very personal commitment that starts with the leader and what he or she values. Presented by renowned BST leader Jim Spigener, this session helps leaders focus their attention on how to personally connect to safety, starting with defining their own value for human life - and learning how to translate that value into concrete leadership behaviors that connect and motivate others.

Leading with Safety While in the Midst of Making Companies More Efficient
MICHIGAN 1A
Bill Bizzo, DEKRA Insight

Leaders today are consistently pressured to be more efficient and productive. Some perceive this to be inconsistent with their safety goals, however, this is not necessarily the case. The focus of this session is to explore how effective leadership and change management can improve both productivity and safety.

Managing Your Personal Brand as a Safety Leader
WATER TOWER
Steven Luttrull & Jennifer McKeeley, DEKRA Insight

We often hear about managing our personal brand. While this is a familiar concept for products, what does it mean as a leader? And more specifically, a safety leader? In this session we’ll explore what a personal safety brand is, how to identify yours, and what to do with it to have the impact you and your organization desire.

MANAGING EXPOSURES & RISKS

Driver Safety/Driving Rodeos
COMISKEY
Leisa Hardin & Kyle Davidson, PG&E

PG&E has used a “Road Rodeo” in Field Meter Operations and Energy Supply to assist with addressing the exposure of MUs in high traffic roles within the company. A Road Rodeo is a road course set up for employees to drive through with simulated changes to exposure. It checks and tests driver awareness and exposure identification. This session will be a panel discussion focusing on how this company has managed to address driving exposure and their results in reducing MUs for the company.

How Does Pre-Qualification Help Ensure the Competence of Contractor Firms and Employees?
HONG KONG
Styron Powers, DEKRA Insight

Companies that routinely use contractors run the risk that these contract organizations violate your company safety and environment rules or federal/state regulations. As a result, you are legally and ethically responsible for properly supervising contract work and activities. In this session, we will discuss the growing usage of third party prequalifying agencies to assist with a large part of the initial vetting of contractor firms and employees.

Soft Tissue Injury Prevention Risk Management for Supervision and Safety Leaders
PICASSO
Rich Blaho & Dan Schissler, Safety In Motion

Do your observers, supervisors and safety leaders know what the leading cause for common musculoskeletal injuries are? On average, 60-70% of work related injuries are classified as sprains and or strains. Common soft tissue injuries like back spasm, spinal disc herniation, tendonitis, and nerve entrapments are preventable. The keys is identifying the risk factors that lead to these types of injuries and applying practical change. This session will introduce the importance of a developing a comprehensive continuous improvement process and integrating it into your observer training and feedback process to help drive the reduction of soft tissue injuries.

Spinal Conclusions® The Complete Back Injury Prevention SchoolTM
SKYWAY 245
Bruce Madison, High Tech Sports Therapy Associates Inc.

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Worker wellbeing is not just an emerging topic in the EHS field, but one that is gaining momentum. Learn how Campbell Institute organizations have started implementing wellbeing strategies, and hear about the successes and challenges they have faced in integrating wellbeing with occupational safety and health management systems.
SAFETY STRATEGY & CHANGE

Rewards and Recognition: What Has Worked and What Has Not
Karl Bossing, DEKRA Insight
This session discusses the respective definitions of rewards and recognition and provides best practices. Participants review case studies of effective and ineffective implementation programs. Prediction exercises and alternative approach development provide practical guidelines for implementation in your own organization.

SAFETY TECHNOLOGY & DATA

Rincon and Rincon Cloud to Support your Safety Process
SKYMARKET
Mike Dziuzinski & Carla Wenger, DEKRA Insight
This session covers functionality options available for customizing Rincon and Rincon Cloud software to meet your process needs. These tools are used for capturing, analyzing and applying observations, data and action planning. We’ll provide techniques of how to get the most out of the system and integrate/interpret data sets.

New Questions for Leaders on Serious Injury and Fatality Prevention
MICHIGAN 1C
Don Martin, DEKRA Insight
We’ll explore new questions for leaders driving serious injury and fatality (SIF) prevention. We’ll look at the quality of SIF interventions, posing questions that could lead to new strategies for assuring the reliability of prevention processes that also support and encourage workers to report all safety incidents and near-misses.

TEAM EFFECTIVENESS & ENGAGEMENT

Adults Are Not Just Big Kids: Applying Adult Learning Principles to Improve Training Success
MICHIGAN 2
Erika Gwilt, DEKRA Insight
Whether you are involved in leading daily job safety briefings, monthly safety meetings, or training BAPP observers and coaches, incorporating adult learning principles into the design and delivery of your meetings and training can help transform your sessions into more effective and memorable learning experiences.

Building and Maintaining Successful Teams
NEW ORLEANS
Teg Matthews, DEKRA Insight
What are the characteristics that foster team success? This session takes an insightful look at those key factors and shows you how to build a team environment characterized by individual respect, efficiency, excellent communication, and, ultimately, results.

Handling Conflict Successfully
MICHIGAN 1B
Dan Prachar, DEKRA Insight
Improve your effectiveness in conflict situations by consciously selecting your behavior, rather than reacting in habitual patterns. Learn your conflict resolution style. We discuss all five styles and under which circumstances each one is most effective.

BEHAVIOR-BASED SAFETY

Calibration – A Tool for Improving Your Observation Consistency
ATLANTA
Sylvester Mayo, DEKRA Insight
We use scales and meters to ensure our processes are operating in control, and those instruments must be calibrated regularly to ensure reliability. We don’t always think of safety observation in the same terms, but we should. Observers must be calibrated to ensure the data is accurate and feedback is consistent. In this session, attendees learn a simple approach to calibrating observers that has been used successfully in other implementations.

How to Make “Real” Improvements to a Mature Process
PICASSO
Stan Owens, DEKRA Insight
Sometimes BAPP users will say, “Our safety initiative has unique challenges because we are a mature process.” This session describes what a “mature” process looks like, how a steering committee can accurately determine the true “maturity” of their process, what barriers may be holding their process back, and how to develop strategies to make real improvements.

Incorporating BBS into Maintenance Shutdowns and Projects
MICHIGAN 1B
Joshua Hool, Marathon Petroleum
Learn how the Marathon Petroleum Corporation Michigan Refining Division, maintained a 2.3 contact ratio during a successful plant wide shutdown, where the plants population quadrupled in size. The BBS process known as Circle of Safety had to train and utilize observers from all groups in the refinery to accomplish that goal. Trained observers would be removed from their regular jobs, and their time would be dedicated to nothing but observing.

Increase and Sustain Observation Quality Through Coaching
TORONTO
Uma Chand, EJ Gallo
In need of a coaching strategy that will help improve your observation quality and sustain it? This session will help you identify the quality issues and develop a coaching strategy for your site. This session is designed to give facilitators, SC members and sponsors a template they can use to develop their coaching strategy.

BUILDING LEADERSHIP & TALENT

Beyond the Generation Gap
MICHIGAN 2
Erika Gwilt, DEKRA Insight & Erika Plumb, BNSF
A demographic shift is rapidly taking place in the workplace, from a preponderance of baby boomers to an increasing majority of younger workers. This session will go beyond the “generation gap” of the typical list of generational characteristics and provide an interactive discussion about generational preferences, challenges and common ground, to aid in building a collaborative working culture where all contributions are recognized and appreciated.

Leadership Skills that Inspire and Motivate Others
NEW ORLEANS
Patrick McCoy, DEKRA Insight
It is difficult to get people to shift paradigms about workplace exposure. This session outlines practical techniques, including coaching and skills development best practices, to stimulate and encourage new thinking. Attendees will also understand the benefits of using a transformational leadership style and key leadership best practices to inspire and motivate others.

Safety Leadership: Pilot Studies to Improve Engagement
WRIGLEY
Rob Hoyles, DEKRA Insight
In the BST model, engaging is defined as a tool necessary to helping those around you (peers and direct reports) be successful at their jobs. The leader’s ability to teach, coach, and mentor is vital to leveraging the engaging dimension. Recently BST has worked on several pilot projects that move beyond workshops to increasing safety leadership engagement at the working interface. The pilot studies use a combination of group and in-field coaching and the safety pause to drive safety leadership engagement to the working interface. This session presents the results of these pilot studies.

SIF Exposure Reduction - Strategy & Tactics (Our Way)
COMISKEY
Ken Karm & Dawn Bollen, E&J Gallo
Do you know your companies serious injury & fatality (SIF) potential? At E&J Gallo Winery we didn’t and having our vice president of operations attend this conference in 2014 and learn about SIF exposure potential was our “aha” moment. While measuring and monitoring injury numbers/outcomes is critical to all organizations, today’s reality is that doing just that isn’t nearly enough. Understanding and impacting your organizations SIF exposures is a key to improving your safety system. This session will walk through the recognition of our real SIF exposure potential, the development and integration of a focused strategy, and the tactical actions needed for comprehensive improvements in our overall safety system.
SAFETY STRATEGY & CHANGE

Getting to Zero - Really?!?
MICHIGAN 1A
Greg Robinson, DEKRA Insight

While many industries and organizations have reduced recordable incidents in recent years, others have plateaued and are not sure what to do. We see many senior leaders champion zero as a goal, yet some secretly question their ability to achieve it. This session provides applicable case studies of organizations that have made this goal a reality and articulates a proven path for moving in the right direction.

Off-the-Job Safety
COLUMBIAN
Rick Smith, DEKRA Insight

Safety is not just a concern for the workplace — it extends into all areas of life. This session demonstrates the principles of behavioral science applied equally to off-the-job and on-the-job situations and integrates behavioral science with practical applications.

Safety Improvement Top Down - Bottom Up
SOL DIER FIELD
Karl Bossung, DEKRA Insight

In this session, we explain predictive measurements and supportive leadership behaviors that help develop a culture of commitment versus one of just compliance. We focus on a two-prong approach to changing an organization’s culture. First, we cover the bottom-up approach to culture change: behavior-based safety at the working interface. We then discuss the top-down supporting approach, which deals with leadership’s role in culture change.

SAFETY TECHNOLOGY & DATA

How Technology Trends Can Impact and Strengthen Workplace Safety
PLAZA BALLROOM A
Urs Schneider, Fraunhofer Institute & Tim Boyer, DEKRA Insight

Changes in technology over the last 10 years have changed our lives in ways we couldn’t have imagined. What, then, does the future bring? In this session, experts from DEKRA Insight and Germany’s Fraunhofer Institute will discuss new technology and the role it can play in measuring and managing exposure and safety in the workplace.

Managing Your Audits with Technology: In the Office and On-the-Go
GOLD COAST
Chris McClaskey & Joe Milton, DEKRA Insight

Does your company complete safety audits, but the findings sit in a folder until someone "has the time" to view its results? Do you have issues keeping track of which audits need to be completed on a certain schedule? This session will guide participants on how an organization can utilize the Insight VUE® Safety Management System auditing tool to create, complete, track and manage their safety audits from a computer or mobile device. It will also cover the benefits of utilizing the SMS to convert your audit findings into a safer workplace, as well as some best practices when doing so.

Rincon and Rincon Cloud to Support your Safety Process
SKYWAY 249
Mike Dinzinski & Carla Wenger, DEKRA Insight

This session covers the functionality and setup options available for customizing Rincon and Rincon Cloud software to meet the needs of your safety process. These powerful tools are used for capturing, analyzing, and applying observations, incident data and action planning. Attendees will be provided with techniques of how to get the most out of the system and integrate/interpret data sets.

SERIOUS INJURIES & FATALITIES

Addressing SIF Potential at Home
SKYWAY 261
Kathleen Huneycutt, DEKRA Insight

While injury rates continue to decline in our workplaces, the number and rate of unintentional deaths at home are rising at an alarming rate. These events are a solemn reminder that safety shouldn’t end when the work shift does. This session provides fresh insights from BST’s serious-injury and-fatal injury trend data and examines what it all means for home safety.

Preventing Fatalities in the Utilities Industry
MICHIGAN 1C
James Grant, DEKRA Insight

Unlike some industries, there is nothing subtle or unrecognized about the hazards with fatality potential in utilities work. Despite the obvious, every year we see worker fatalities and are frustrated that they have not been prevented. This session discusses the categories of underlying causes, why the most commonly-used approaches fail to address them, and creative approaches that organizations have used to further reduce the risk of fatal injuries.

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Managing Exposures & Risks

How to Transition from OSHA’s 18001 to ISO 45001
HAYMARKET
DEKRA Certification

With the release of an accredited ISO standard for health and safety many companies will need to learn how to meet the new requirements of ISO 45001 when compared to an existing OHSAS 18001 system. This presentation will focus on achieving transitional tips and methodologies to meet the changing requirements for the organization and other interested parties.

Safe Engagement of Contractors: A Management System
HONG KONG
Styron Powers, DEKRA Insight

The safe and effective management of contractor resources represents a substantial responsibility and liability for everyone. The intent of this workshop is to focus on the greatest challenges and/or risks and to share existing or emerging good practice.

Process Safety Excellence

Preventing Catastrophic Events Through Effective Process Safety Competence and Culture
SKYWAY 272
Mike Snyder, DEKRA Insight

Understanding technically the hazards in our facilities is not the obvious, every year we see worker fatalities and are frustrated that they have not been prevented. This session discusses the categories of underlying causes, why the most commonly-used approaches fail to address them, and creative approaches that organizations have used to further reduce the risk of fatal injuries.

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SAFETY SHOWCASE
Meet the people who are changing safety as we know it. From ground-breaking innovators and experts to the teams making injury-free workplaces a reality, The Safety Showcase and reception is an interactive experience unlike any event you’ve ever seen.

Join 2,000 Safety in Action attendees for compelling real-life stories, safety challenges, and hands-on exhibits – all against a festive backdrop of food and fun. Don’t miss this chance to discover new ideas and make new friends in 2017!

NEW THIS YEAR
Explore the latest technology at the DEKRA Work Safety Future Lab
Learn about DEKRA Insight’s newest tool: The Making Safe Decisions™ approach

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AkzoNobel
BASF
Big Ear Inc.
Big Hugs Photo Booth
BNSF
Boral Material Technologies
Bunge
ComEd Chicago, IL
Cornerstone Chemical
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DEKRA North America
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Western Refining Company
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Capture the fun in our green screen photobooth!
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HONORING THOSE WHO PROTECT WHAT MATTERS MOST

CRAIG MORRISON
Hexion
“Safety is an extremely personal issue that is pervasive across the entire organization.”

MIKE HARRIS
DSM Dyneema
“Everyone has a part to play in keeping people safe.”

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Dial security at extension 55 and 911 for the local emergency services.
Security can be reached by dialing 55
There is a Paramedic on duty from ONLY SECURITY, 24 hours a day

Alarms:
A fire, tornado, or emergency siren will be followed by an announcement over the speaker. Head to the nearest exits.
If Fire or for Evacuation, follow RED signs towards the exits. Our meeting point is on lower lower wacker on the north side of the street.
If Tornado, wait for audio announcement and make your way to the lowest level of the hotel with instruction.

CPR/AEDs:
Are located on the East Tower green level near the guest room elevators, the West Tower green level on the north side of the lobby and in the Grand Ballroom foyer near Grand Ballroom B. Our security team has one Mobile AED unit.
All Security personnel are trained in both CPR and AED use.

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See You Next Year! March 15-16, 2018

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